

Real Faces. Real Voices. Real Women in Healthcare.

A portrait of Andrea Ryken, a woman with blonde hair, smiling, wearing a white top with gold lace detailing on the shoulders and a gold necklace. She is standing with her hands clasped in front of her.

Andrea Ryken

Business Office

Q: Why are you passionate about your job?

A: I love being a part of something bigger that makes a difference in others' lives. Medicare is constantly changing their policies and regulations, which means every day is something new, exciting and challenging. Helping patients when they have a question or concern about Medicare coverage is very rewarding as this can be extremely confusing for patients that don't deal with these situations on a daily basis.

Q: What changes have you seen since you started?

A: When I first started at the Yankton Medical Clinic, we were just transitioning from paper charts to our electronic system. It is so amazing how convenient our electronic health record is for our patients. With our Patient Portal now available, patients can look up their own appointments, medical records, test results and even renew their prescription online. Technology is becoming more crucial in our society and it is such a comfort to know that the Yankton Medical Clinic is striving to meet every patient's needs in a timely and efficient manner.

Q: Why do you love working for Yankton Medical Clinic?

A: The support and care from all of the staff is remarkable. When I first started at the clinic two years ago, I couldn't have told you in which direction my new job would take me. Since then, however, the clinic has assisted me in reaching my goal of becoming a Medical Billing and Coding Specialist, a career I am now very passionate about.